



DAS Facilities Update

December 2007

A Monthly Newsletter for Facilities Employees

New Planning & Construction Management Manager

Ross Waggoner received his BS in Business Administration from Cal State, Chico. He was a pioneer in the cable television industry. He started as a purchasing agent with Viacom, which at the time was the fourth largest cable operator. Within a short time, he moved to accounting, where he managed the company's capital budgets and assets. Then he advanced into system management, where he became their youngest system manager. While at Viacom headquarters, he was part of the startup team that developed Showtime, the same year that Viacom brought cable to Salem. With Ross' background in accounting, project management, marketing and customer service, he was instrumental in turning around several operations; changing the existing "order taking" into "customer sales and service" cultures. Craig McCaw (McCaw Communications, CellularOne,

Nextel, and now ClearWire fame) recruited Ross as District Manager to manage and built out their cable, paging and cellular operations in Hawaii. Later, the SF Chronicle purchased the company, created a separate legal entity, and promoted Ross to president. In the 1990's, Ross relocated to the Portland Metropolitan Area where he was General Manager for TCI/AT&T Broadband, serving over 180,000 customers. In 1999, Ross project managed the startup of one of the first voice over IP companies (NetStream). After the Internet bubble burst and the company went bankrupt, Ross consulted. One of his clients hired him on as Vice President to manage the startup of a national wireless company. For the last two years, Ross was General Manager, President of Willamette Broadband in Woodburn. He has two sons attending Oregon state; a senior and a graduate student. He lives in Silverton.



Ross Waggoner

Ross began his new role as the Manager of our Planning & Construction Management Section on November 27. "I feel so fortunate to join DAS at such a pivotal time. In the short week since I have been here, I noticed many similarities between traditional government practices and that utility style from years ago. It is truly exciting that DAS leadership recognized this in the development of the 06-11 DAS Strategic Plan...and are committed to providing the real variety of excellent customer service."

KUDOS *Juan Figueroa, Oscar Laurido, Chris Smith, Todd Johnson, Ed Giesbrecht, Ivan Arnautov, Ken Ingham, Bill Sikel, Craig Swenson, Meril Craig and Lee Bell* from O&M were recognized for their outstanding customer service in a monthly Kudos e-mail from our Deputy Director, Kris Kautz. *Richard Wehring, Mary Merrick, Jackie War-moth, Portland O&M* were also highlighted for their amazing service to their fellow state employees. *Martina Falk & James McIntyre, State Parking* has been recognized once again for their service. Thank you all!



Section Focus: Statewide Program

Formally known as the Statewide Property Management Section, this small group works on a wide range of projects: Elin Shepard, as the Statewide Resource and Sustainability Coordinator, provides support for the Sustainability Board and coordinates sustainability efforts, not just for DAS Facilities, but throughout state government. Greg Parker and Fred Lord manage property purchases and sales, and transact sales of surplus property for most state agencies. Greg is

also heavily involved with the development and promotion of the Mill Creek Corporate Center. Fred is responsible for development and implementation of the State Lands Inventory database project and is the primary staff support for the Public Lands Advisory Committee (reviews land transactions). Darrin Brightman focuses primarily on updating area plans for state-owned properties in Salem. Elaine Schacher provides administrative support to the group and is responsible for the revision and development of Rules, Policies, and Proce-

dures for the Facilities Division. Robin Kirkpatrick heads up the group, also coordinating the Capital Projects Advisory Board (reviews major construction projects and leases), Central Facilities Planning Committee (a gathering of facilities managers), and Capitol Mall Project Review Committee (reviews construction projects occurring on the Capitol Mall).

Submitted by:
Darrin Brightman, Planner



Statewide Programs Team (from left to right) Elin Shepard, Darrin Brightman, Fred Lord, Elaine Schacher, and Robin Kirkpatrick. Not shown: Greg Parker (missed the photo shoot)